







Qlaims is bringing new intelligence to the insurance claims process.

Overview

Q Let's face it, making an insurance claim is never going to be a pleasure. But it could be less of a pain. Having your own personal insurance loss adjuster could make a big difference. Or the ability to stream video of damage or losses immediately to your insurer. Qlaims is bringing intelligence to the insurance claims process. Using technologies, logistics and ideas from other spheres, we're reinventing the claims experience for policyholders. No more hassle, no more costly delays, no more you and them. Just intelligent, customer-centred ways of transforming insurance. With Qlaims, you're in the hands of an FCA authorised and regulated company that's built around making the claims process easier, faster and fairer.

It all starts the moment you learn of any loss or damage.

If it's a major claim (over £5000), we'll provide you with your own Qlaims Adjuster to act as your advocate and who will make an assessment of your property and business losses to present to your insurers.

Your adjuster will make sure you get the best settlement possible within the terms of your underlying policy, attending all meetings and negotiating with the insurer and looking after correspondence and applications.

Sadly, we cannot offer help if your claim involves any of the following: personal injury, marine, aviation, motor, personal property, subsidence, landslip land heave, uninsured losses, civil proceedings and any claim outside of the UK. You also have the option of downloading the Qlaims video-streaming app to livestream footage of the relevant damage directly to us or your broker, instead of relying on your own description of the incident.

> Within minutes we'll be working on your claim to obtain the fastest and fairest settlement possible under the terms of your underlying insurance policy.

And from day one you'll be able to track the progress of your claim in real time and communicate with us 24/7 through our secure QlaimsTrak portal. No more feeling you're left in the dark and having to chase for updates.

Qlaims insurance provides a digital solution when you need it most.





Protect Commercial 33-35 West Bute Street Cardiff CF10 5HL

Qlaims Insurance is underwritten by:

HSB Engineering Insurance Limited Registered in England and Wales: 02396114 and registered as a branch in Ireland: 906020. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

www.munichre/com/hsbeil

This policy is administered by Qlaims Ltd, which is authorised and regulated by the Financial Conduct under firm reference No: 775237

Made Easy for Businesses